

285 Mid Century Lane • PO Box 380 • Fairview, IL 61432 1-888-231-4588 • www.midcentury.com

January 30, 2015

Marlene H. Dortch Office of the Secretary Federal Communications Commission 445 12th Street, SW, Suite TW-A325 Washington, DC 20554

Re: Certification of Annual 47 C.F.R. § 64.2009(e) CPNI Filing, EB Docket 06-36 Century Enterprises, Inc., March 2, 2015

Dear Ms. Dortch:

Attached please find Century Enterprises' Certification of CPNI Filing and the accompanying descriptive statement of how Century Enterprises' CPNI procedures and actions ensure that Century Enterprise is in compliance as required by Section 64.2009 of the Commission's Rules.

The undersigned can be contacted should you have any questions or require additional information.

Sincerely,

James W. Broemmer

Executive Vice President/CEO

Attachments

cc: Best Copy and Printing, Inc.



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Annual 47 C.F.R. § 64.2009(e) CPNI Certification EB Docket 06-36

Annual 64.2009(e) CPNI Certification for 2015 covering the prior calendar year 2014

Date filed: January 30, 2015

Name of company covered by this certification: Century Enterprises, Inc.

Form 499 Filer ID: 808474

Name of signatory: James W. Broemmer

Title of signatory: Executive Vice President/CEO

I, **James W. Broemmer**, certify that I am an officer of the company named above, and acting as agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. *See* 47 C.F.R. § 64.2001 *et seg*.

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that Century Enterprises is in compliance with the requirements (including those mandating the adoption of CPNI procedures, training, recordkeeping, and supervisory review) set forth in section 64.2001 *et seq.* of the Commission's rules.

Century Enterprises has not taken any actions (proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year.

Century Enterprises has not received any customer complaints in the past year concerning the unauthorized release of CPNI.

Century Enterprises represents and warrants that the above certification is consistent with 47 C.F.R. § 1.17 which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

Signed:

James W. Broemmer Ev VP/CEO

Attachment: Accompanying Statement explaining CPNI procedures



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CPNI Version 1.0ACPS Dec-2007

Customer Proprietary Network Information (CPNI)

Statement of CPNI Compliance

Annual 47 C.F.R. § 64.2009(e) CPNI Certification EB Docket 06-36

Annual Certification Processes Summary Certification for 2015 covering the prior calendar year 2014

The Statements below describe the operating procedures and actions taken to ensure that Century Enterprises, Inc. is in compliance with the FCC's CPNI Rules.

A. Employee CPNI Training	Century Enterprises, Inc. (CEI) is Mid Century Telephone Cooperative's (MCTC) subsidiary long distance
	company; as such, CEI has no employees. CEI does have a CPNI Policies and Procedures Manual. Any CEI
	long distance CPNI related training is conducted in conjunction with Mid Century Telephone all employees
	CPNI training. Employee training is documented and properly retained.
B. Disciplinary – Improper Disclosure of CPNI	CEI is Mid Century Telephone Cooperative's subsidiary long distance company; as such, CEI has no
	employees. As stated and practiced in accordance with MCTC's Employee Handbook Section III. Employee
	Rules, #3. Disregard For Customer Relations - " a breach of the confidentiality of a customer account will not
	be condoned and will result in immediate discipline." Infractions of MCTC's CPNI policies will be reported to
	the CEO and a record will be made of the infraction(s) and disciplinary steps will be taken and documented.
	There were no MCTC CPNI employee infractions for year 2014.
C. Process for Opt-in and Opt-out	CEI markets to its customers using the Opt-out approach, when applicable. CEI does not participate in 3 rd
	party marketing and therefore Opt-in has not been utilized. MCTC is responsible for complying with CPNI
	Opt-out rules on behalf of its affiliates and as established by its CPNI policies.
	Mid Century will honor any customer CPNI election it receives by recording the restriction or non-restriction
	to the company and to its affiliate companies, including CEI, customer account records. On its own behalf,
	CEI will also mail Opt-out notification documents to customers when it runs certain sales or marketing
	campaigns. There were no applicable sales or marketing campaigns for year 2014.
	Occasionally, a CEI (MCTC) representative may ask the customer for oral consent to use the customer's CPNI
	for the purposes of providing the customer with an offer for products or services not related to the telephone
	services to which the customer subscribes. If customer oral consent is granted, we may use the customer's

C. Process for Opt-in and Opt-out-cont.	CPNI for the duration of such telephone call in order to offer additional services. Detailed comments will be noted to customer accounts when Opt-out letter and Opt-out form is mailed, when an Opt-out election form is received from a customer, or when using oral consent.
D. Actions taken against data brokers (Pretexters)	No known Pretexter violations (breaches) occurred to necessitate any such actions for the year 2014.
E. Pretexters process(es) – attempt to access CPNI	No known access to CPNI by Pretexters (breaches) was reported for the year 2014.
F. Customer Complaints – Unauthorized release of CPNI	No customer complaints were received as a result of unauthorized release of CPNI for 2014.
G. Process to ensure Opt-out elections are recorded & followed	Customers may call MCTC's business office or its after-hours support, come in to one of our business office locations, e-mail us, respond to our annual Opt-out customer notification, or utilize the Opt-out form on our website in order to deny or approve our use of the customer's CPNI to offer products or services not related to the telephone services to which the customer currently subscribes. Service order processing and Customer Service Representative procedures are in place in MCTC's billing system to record Opt-out elections and are strictly practiced on a daily basis. Follow-up verification of Opt-out restrict or un-restrict may be viewed by authorized personnel within a customer's account in the billing system. Billing system reporting capabilities ensure extraction of customer's Opt-out elections as necessary. Record of approval or disapproval is retained for a minimum of 3 years.
H. Other CPNI Compliance measures	Access to customer CPNI is limited to authorized personnel and restriction pass codes are used to facilitate safeguard assurance. Release of call detail information, including, but not limited to, the establishment of password protection and a secret question and answer have been implemented. The customer password is not derived from readily available biographical or account information. Notification of customer account changes is strictly practiced on a daily basis. Mid Century's CPNI enhancements to its billing software and online access include safeguard provisioning for its affiliate companies.

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Date Filed: January 30, 2015

Signed: James W. Broemmer

Executive Vice President/CEO